1. Managed Print Services and Imaging Device Standards – The PWG
	1. Advantages of Industry Device Standards
	2. The PWG
		1. Objective
		2. Members
		3. Working Groups
	3. Existing Standards Applicable to Managed Print/ Hardcopy Imaging Services
	4. Current Activities
		1. Device and Service Management
		2. Protocols – Mobile and Cloud Printing
		3. Security – Network, Device, Content
		4. Modeling of Imaging Services and Operations
	5. What equipment features are most important to you? Questions and Feedback
2. Hardcopy Device Power Management
	1. What, Why and How? Concept and Objectives
	2. Examples/ Scenarios
	3. The guts - Management Elements and the Power Management MIB
	4. What are your Power Management needs?
3. Hardcopy Security Issues
	1. What needs to be secured, what from, and why?
		1. Network Security
		2. User’s Information Security
		3. Device and Administrative Data Security
	2. Network Access Control
		1. What, Why, Methods
		2. Registering Hardcopy Devices
		3. Recovering from Rejection - Remediation
	3. Legislated and Customer Demanded Information Security
4. Management, Accounting and Device Utilization Issues
	1. Access – Authentication and Authorization
		1. Device and Information Security Issues
		2. Miss-Use and Unauthorized Use
		3. Affect on external maintenance and support
	2. Logging
		1. For Security - Audit Trail
		2. Accounting – Billing and Charge Assignment