

Proposed PWG Usage Counters

| Glossary | |
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| Image: | A digital representation of a media sheet side. |
| Impression: | For a print job, an impression is the passage of the entire side of a sheet by the marker, whether or not any marks are made and independent of the number of passes that the side makes past the marker. Thus a four pass color process counts as a single impression, as does highlight color. Impression counters count all kinds: monochrome, highlight color, and full process color, while full color counters only count full color impressions, and high light color counters only count high light color impressions. One-sided processing involves one impression per sheet. Two-sided processing involves two impressions per sheet. If a two-sided document has an odd number of pages, the last sheet still counts as two impressions, if that sheet makes two passes through the marker or the marker marks on both sides of a sheet in a single pass. Two-up printing is the placement of two logical pages on one side of a sheet and so is still a single impression.. An impression is a media sheet side that has passed by the marker. |
| N-up Number-up | The placement of two or more pages on one side of a sheet (i.e. impression) so that each side or impressions counts as N pages. |
| Page | A page is a logical division of the original source document. Number up (N-Up) is the imposition of more than one page on a single side of a sheet. |
| Sheet | A sheet is a single instance of a medium, whether printing on one or both sides of the medium. |

| Counters: Quick list of counters see below for descriptions | |
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| Service Counters: counts for a single service often with sub-counts for color usage | AuxiliaryImpressions AuxiliaryBlackImpressions AuxiliaryBlankImpressions AuxiliaryFullColorImpressions AuxiliaryHighlightColorImpressions CopierImpressions CopierBlackImpressions CopierFullColorImpressions EmailInKOctets EmailInImpressions EmailInBlackImpressions EmailInBlankImpressions EmailInFullColorImpressions EmailOutKOctets FaxInImages FaxInBlackImages FaxInFullColorImages FaxInImpressions FaxInBlackImpressions FaxInBlankImpressions FaxInFullColorImpressions FaxOutImages FaxOutBlackImages FaxOutFullColorImages MaintenanceImpressions MaintenanceBlackImpressions MaintenanceBlankImpressions MaintenanceFullColorImpressions MaintenanceHighlightColorImpressions NetworkFaxInImages NetworkFaxInBlackImages NetworkFaxInFullColorImages NetworkFaxInImpressions NetworkFaxInBlackImpressions NetworkFaxInBlankImpressions NetworkFaxInFullColorImpressions NetworkFaxOutImages NetworkFaxOutBlackImages TransformServiceFullColorKOctets NetworkFaxOutFullColorImages PrintImpressions PrintBlackImpressions |

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| Counters: Quick list of counters see below for descriptions | |
| | PrintBlankImpressions PrintFullColorImpressions PrintHighlightColorImpressions ScanToStorageImages ScanToStorageBlackImages ScanToStorageFullColorImages |
| Total Counters: cumulative counts across multiple services | TotalImpressions TotalBlackImpressions TotalBlankImpressions TotalFullColorImpressions TotalHighlightColorImpressions TotalScanImages TotalScanBlackImages TotalScanFullColorImages TotalSheets TotalBlackSheets TotalBlankSheets TotalFullColorSheets TotalHighlightColorSheets TotalLocalStorageKOctets TotalRemoteStorageKOctets |
| Availability Counters: Provide a measure of time device is available for use | DownTime MaintenanceTime ProcessingTime TotalTime TotalThresholdMarkExceeded Optional: CopierDownTime EmailDownTime FaxInDownTime FaxOutDownTime NetworkFaxInDownTime NetworkFaxOutDownTime PrintDownTime ScanToStorageDownTime TransformDownTime CopierMaintenanceTime EmailMaintenanceTime FaxInMaintenanceTime FaxOutMaintenanceTime NetworkFaxInMaintenanceTime NetworkFaxOutMaintenanceTime PrintMaintenanceTime ScanToStorageMaintenanceTime TransformMaintenanceTime CopierProcessingTime EmailProcessingTime FaxInProcessingTime FaxOutProcessingTime NetworkFaxInProcessingTime NetworkFaxOutProcessingTime PrintProcessingTime ScanToStorageProcessingTime TransformProcessingTime CopierTotalTime EmailTotalTime FaxInTotalTime FaxOutTotalTime NetworkFaxInTotalTime NetworkFaxOutTotalTime PrintTotalTime ScanToStorageTotalTime TransformTotalTime |

| Element Name | reference |
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| Description | |
| AuxiliaryImpressions | |
| The number of media sheet sides that pass by the marker that are not part of the user's job data (e.g. administration pages, error sheets, banner sheets, job reports, confirmation sheets etc.). | |
| AuxiliaryBlackImpressions | |
| The number of impressions using only black colorant not part of the user's job data | |
| AuxiliaryBlankImpressions | |
| The number of impressions that are not part of the user's job data for which no colorant is used. Note: Impressions that contain watermarks or forms are not counted as blank even if the watermark or form is not part of the job data. | |
| AuxiliaryFullColorImpressions | |

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| Element Name | reference |
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| | Description |
| | The number of impressions that are not part of the user's job data for which one or more non-black colorants are used. This counter does not include HighlightColor (spot) impressions. |
| AuxiliaryHighlightColorImpressions | |
| | The number of impressions that are not part of the user's job data that uses one (spot) non-black colorant. The image may also contain black colorant. Highlight color impressions are produced only on devices that are highlight color capable. |
| CopierImpressions | |
| | The number of media sheet sides that pass by the marker when using the device as a copier. |
| CopierBlackImpressions | |
| | The number of impressions using only black colorant when using the device as a copier. |
| CopierFullColorImpressions | |
| | The number of impressions using one or more non-black colorants when using the device as a copier. The images may also contain black colorant. [This counter does not include HighlightColor (spot) impressions.] only in printer |
| EmailInKOctets | |
| | The data received when using the inbound E-mail service measured in 1024 8bit byte units. |
| EmailInImpressions | |
| | The number of media sheet sides that pass by the marker when using the device to print received emails and their attachments. |
| EmailInBlackImpressions | |
| | The number of impressions using only black colorant when using the device to print received emails and their attachments. |
| EmailInBlankImpressions | |
| | The number of impressions for which no colorant is placed on a side of a piece of media when using the device to print received emails and their attachments. |
| EmailInFullColorImpressions | |
| | The number of impressions using one or more non-black colorants when using the device to print received emails and their attachments. The images may also contain black colorant. |
| EmailOutKOctets | |
| | The data sent when using the outbound E-mail service measured in 1024 8bit byte units. |
| FaxInImages | |
| | The number of images that are received by the device's Public Service Telephone Network (PSTN)Fax service. |

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| Description | |
| FaxInBlackImages | |
| The number of images that are received by the device's PSTN Fax service in Black and White or Grayscale Modes. | |
| FaxInFullColorImages | |
| The number of images that are received by the device's PSTN fax service in Full Color Mode. | |
| FaxInImpressions | |
| The number of media sheet sides that pass by the marker when using the device to print PSTN received faxes. | |
| FaxInBlackImpressions | |
| The number of impressions using only black colorant when using the device to print PSTN received faxes. | |
| FaxInBlankImpressions | |
| The number of impressions for which no colorant is placed on a side of a piece of media when using the device to print PSTN received faxes. | |
| FaxInFullColorImpressions | |
| The number of impressions using one or more non-black colorants when using the device as a PSTN fax machine for received faxes. The images may also contain black colorant. | |
| FaxOutImages | |
| The number of images that are sent by the device's PSTN Fax service. | |
| FaxOutBlackImages | |
| The number of images that are transmitted when using a device's PSTN fax service in Black and White or Grayscale Modes. | |
| FaxOutFullColorImages | |
| The number of images that are transmitted when using a device's PSTN fax service in Full Color Mode. | |
| MaintenanceImpressions | |
| The number of media sheet sides that pass by the marker while the device is in service mode. | |
| MaintenanceBlackImpressions | |
| The number of impressions using only black colorant while the device is in service mode. | |
| MaintenanceBlankImpressions | |
| The number of impressions for which no colorant is placed on a side of a piece of media while the device is in service mode. | |

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| Element Name | reference |
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| Description | |
| MaintenanceFullColorImpressions | |
| | The number of impressions using only color colorant while the device is in service mode. This counter does not include HighlightColor (spot) impressions. |
| MaintenanceHighlightColorImpressions | |
| | The number of impressions that have an image that uses one (spot) non-black colorant while the device is in service mode. The image may also contain black colorant. Highlight color impressions are produced only on devices that are highlight color capable. |
| NetworkFaxInImages | |
| | The number of images that are received by the device's Network Fax service. |
| NetworkFaxInBlackImages | |
| | The number of images that are received by the device's network Fax service in Black and White or Grayscale Modes. |
| NetworkFaxInFullColorImages | |
| | The number of images that are received by the device's network fax service in Full Color Mode. |
| NetworkFaxInImpressions | |
| | The number of media sheet sides that pass by the marker when using the device to print network received faxes. |
| NetworkFaxInBlackImpressions | |
| | The number of impressions using only black colorant when using the device to print network received faxes. |
| NetworkFaxInBlankImpressions | |
| | The number of impressions for which no colorant is placed on a side of a piece of media when using the device to print network received faxes. |
| NetworkFaxInFullColorImpressions | |
| | The number of impressions using one or more non-black colorants when using the device as a network fax machine for received faxes. The images may also contain black colorant. T |
| NetworkFaxOutImages | |
| | The number of images that are sent by the device's network Fax service. |
| NetworkFaxOutBlackImages | |
| | The number of images transmitted when using a device's network Fax service in Black and White or Grayscale Modes. |
| NetworkFaxOutFullColorImages | |

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| Element Name | reference |
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| Description | |
| | The number of images that are transmitted when using a device's network fax service in Full Color Mode. |
| PrintImpressions | |
| | The number of media sheet sides that pass by the marker when using the device as a printer. |
| PrintBlackImpressions | |
| | The number of impressions using only black colorant when using the device as a printer. |
| PrintBlankImpressions | |
| | The number of impressions for which no colorant is placed on a side of a piece of media when using the device as a printer. |
| PrintFullColorImpressions | |
| | The number of impressions using one or more non-black colorants when using the device as a printer. The images may also contain black colorant. This counter does not include HighlightColor (spot) impressions. |
| PrintHighlightColorImpressions | |
| | The number of impressions that have an image that uses one (spot) non-black colorant when using the device as a printer. The image may also contain black colorant. Highlight color impressions are produced only on devices that are highlight color capable. |
| ScanToStorageImages | |
| | The number of sides of stock scanned in and stored locally or remotely. |
| ScanToStorageBlackImages | |
| | The number of sides of stock scanned in Black and White or grayscale Modes and stored locally or remotely. |
| ScanToStorageFullColorImages | |
| | The number of sides of stock scanned in full color mode and stored locally or remotely. |
| TransformServiceKOctets | |
| | The amount of data that have been processed by the device's Transform service. |
| TransformServiceBlackKOctets | |
| | The amount of data that have been processed by the device's Transform service in Black and White or Grayscale Modes. |
| TransformServiceFullColorKOctets | |
| | The amount of data that have been processed by the device's Transform service in Full Color Mode. |
| TotalImpressions | |

Proposed PWG Usage Counters

| Element Name | reference |
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| Description | |
| | The total number of media sheet sides that pass by the marker. |
| TotalBlackImpressions | |
| | The total number of impressions that have an image using black colorant only. No differentiation is made between black and white and gray scale. |
| TotalBlankImpressions | |
| | The total number of impressions for which no colorant is placed on a side of a piece of media. Note: Impressions that contain watermarks or forms are not counted as blank even if the watermark or form is not part of the job data. |
| TotalFullColorImpressions | |
| | The total number of impressions that have an image that uses one or more non-black colorants. The image may also contain black colorant. This counter does not include HighlightColor (spot) impressions. |
| TotalHighlightColorImpressions | |
| | The total number of impressions that have an image that uses one (spot) non-black colorant. The image may also contain black colorant. Highlight color impressions are produced only on devices that are highlight color capable. |
| TotalScanImages | |
| | The total number of scanned sides of stock . (i.e. includes Copy, Fax, NetworkFax, ScanToStorage etc.) |
| TotalScanBlackImages | |
| | The total number of scanned sides of stock scanned in Black and White or grayscale Modes. (i.e. includes Copy, Fax, NetworkFax, ScanToStorage etc.) |
| TotalScanFullColorImages | |
| | The total number of scanned sides of stock scanned in full color mode. (i.e. includes Copy, Fax, NetworkFax, ScanToStorage etc.) |
| TotalSheets | |
| | The total number of pieces of stock that have passed by the marker, independent of the service that initiated the job. Note: total two sided sheets can be derived by subtracting TotalSheets from TotalImpressions |
| TotalBlackSheets | |
| | The total number of pieces of stock on which only black colorant is placed on either side of a piece of media, independent of the service that initiated the job. Note: total two sided black sheets can be derived by subtracting TotalBlackSheets from TotalBlackImpressions |
| TotalBlankSheets | |

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| Element Name | reference |
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| | Description |
| | The total number of pieces of stock on which no colorant is placed on either side of a piece of media, independent of the service that initiated the job. Note: Sheets that contain watermarks or forms are not counted as blank even if the watermark or form is not part of the job data. |
| TotalFullColorSheets | |
| | The total number of pieces of stock on which one or more non-black colorants is placed on either side of a piece of media, independent of the service that initiated the job. Note: total two sided black sheets can be derived by subtracting TotalFullColorSheets from TotalFullColorImpressions |
| TotalHighlightColorSheets | |
| | The total number of pieces of stock on which one (spot) non-black colorant is placed on either side of a piece of media, independent of the service that initiated the job. Note: total two sided black sheets can be derived by subtracting TotalHighlightColorSheets from TotalHighlightColorImpressions |
| TotalLocalStorageKOctets | |
| | The total amount of data stored to the local file system of the device. (i.e. includes Copy & save, FaxIn saved, ScanToStorage etc.) |
| TotalRemoteStorageKOctets | |
| | The total amount of data stored to a remote file system. (i.e. includes Copy & save, FaxIn saved, ScanToStorage etc.) |
| TotalThresholdMarkExceeded | |
| | The total of times the local storage has exceeded an implementation dependent threshold. The threshold is recommended to be 80% of the storage space. This counter may be moderated (i.e. dampened) to handle brink conditions. |
| DownTime | |
| | Lifetime (seconds) counter, that the device or service has existed with an error requiring intervention or preventing operation of all or part of the device. A simple way to tally DownTime is to mark the tick at the leading and trailing edges of an event, accumulate these differences and compare against the TotalTime counter. DownTime is intended to be a low overhead metric that enables (via inverse) calculation of availability time. This information can be useful for service level validation in a managed environment. |
| MaintenanceTime | |

Proposed PWG Usage Counters

| Element Name | reference |
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| Description | |
| | <p>Lifetime (seconds) counter, that the device or service has existed in a condition where maintenance personnel have logged-in via whatever mechanism they do so for that device. (Maintenance time may be hard to calculate for a “service”). A simple way to tally MaintenanceTime is to mark the tick when personnel logs in and out, accumulate these differences and compare against the running power-on counter. MaintenanceTime can be useful for service level validation in a managed environment.</p> |
| ProcessingTime | |
| | <p>Lifetime (seconds) counter, that the device or service has been engaged in some form of “processing”. Processing can include receiving and buffering data or resources either as part of a job or as a resource download, ripping, imaging, finishing etc. Responding to management queries should not be considered processing unless management and job protocols are indistinguishable. A simple way to tally ProcessingTime is to mark the tick at the start and end of “processing”, accumulate these differences and compare against the running power-on counter. ProcessingTime is intended to be a low overhead metric that enables (via inverse) calculation of idle time. This information can be useful for capacity planning in a managed environment.</p> |
| TotalTime | |
| | <p>Lifetime (seconds) counter, that the device or service has been “up”. This includes DownTime, MaintenanceTime, ProcessingTime and the time the printer is idle. Note that idle time can be derived by subtracting DownTime, MaintenanceTime and ProcessingTime from TotalTime.</p> |
| CopierDownTime | |
| | <p>Lifetime (seconds) counter, that the copier service has existed with an error requiring intervention or preventing operation of all or part of the service. (See DownTime for additional details)</p> |
| EmailDownTime | |
| | <p>Lifetime (seconds) counter, that the Email service has existed with an error requiring intervention or preventing operation of all or part of the service. (See DownTime for additional details)</p> |
| FaxInDownTime | |
| | <p>Lifetime (seconds) counter, that the FaxIn service has existed with an error requiring intervention or preventing operation of all or part of the service. (See DownTime for additional details)</p> |
| FaxOutDownTime | |
| | <p>Lifetime (seconds) counter, that the FaxOut service has existed with an error requiring intervention or preventing operation of all or part of the service. (See DownTime for additional details)</p> |
| NetworkFaxInDownTime | |
| | <p>Lifetime (seconds) counter, that the NetworkFaxIn service has existed with an error requiring intervention or preventing operation of all or part of the service. (See DownTime for additional details)</p> |

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| Element Name | reference |
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| Description | |
| NetworkFaxOutDownTime | |
| | Lifetime (seconds) counter, that the NetworkFaxOut service has existed with an error requiring intervention or preventing operation of all or part of the service. (See DownTime for additional details) |
| PrintDownTime | |
| | Lifetime (seconds) counter, that the Print service has existed with an error requiring intervention or preventing operation of all or part of the service. (See DownTime for additional details) |
| ScanToStorageDownTime | |
| | Lifetime (seconds) counter, that the ScanToStorage service has existed with an error requiring intervention or preventing operation of all or part of the service. (See DownTime for additional details) |
| TransformDownTime | |
| | Lifetime (seconds) counter, that the Transform service has existed with an error requiring intervention or preventing operation of all or part of the service. (See DownTime for additional details) |
| CopierMaintenanceTime | |
| | Lifetime (seconds) counter, that the copier service has existed in a condition where maintenance personnel have logged-in via whatever mechanism they do so for that device. (See MaintenanceTime for additional details) |
| EmailMaintenanceTime | |
| | Lifetime (seconds) counter, that the Email service has existed in a condition where maintenance personnel have logged-in via whatever mechanism they do so for that device. (See MaintenanceTime for additional details) |
| FaxInMaintenanceTime | |
| | Lifetime (seconds) counter, that the FaxIn service has existed in a condition where maintenance personnel have logged-in via whatever mechanism they do so for that device. (See MaintenanceTime for additional details) |
| FaxOutMaintenanceTime | |
| | Lifetime (seconds) counter, that the FaxOut service has existed in a condition where maintenance personnel have logged-in via whatever mechanism they do so for that device. (See MaintenanceTime for additional details) |
| NetworkFaxInMaintenanceTime | |
| | Lifetime (seconds) counter, that the NetworkFaxIn service has existed in a condition where maintenance personnel have logged-in via whatever mechanism they do so for that device. (See MaintenanceTime for additional details) |

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| Element Name | reference |
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| Description | |
| NetworkFaxOutMaintenanceTime | |
| Lifetime (seconds) counter, that the NetworkFaxOut service has existed in a condition where maintenance personnel have logged-in via whatever mechanism they do so for that device. (See MaintenanceTime for additional details) | |
| PrintMaintenanceTime | |
| Lifetime (seconds) counter, that the Print service has existed in a condition where maintenance personnel have logged-in via whatever mechanism they do so for that device. (See MaintenanceTime for additional details) | |
| ScanToStorageMaintenanceTime | |
| Lifetime (seconds) counter, that the ScanToStorage service has existed in a condition where maintenance personnel have logged-in via whatever mechanism they do so for that device. (See MaintenanceTime for additional details) | |
| TransformMaintenanceTime | |
| Lifetime (seconds) counter, that the Transform service has existed in a condition where maintenance personnel have logged-in via whatever mechanism they do so for that device. (See MaintenanceTime for additional details) | |
| CopierProcessingTime | |
| Lifetime (seconds) counter, that the copier service has been engaged in some form of “processing”. (See ProcessingTime for additional details) | |
| EmailProcessingTime | |
| Lifetime (seconds) counter, that the Email service has been engaged in some form of “processing”. (See ProcessingTime for additional details) | |
| FaxInProcessingTime | |
| Lifetime (seconds) counter, that the FaxIn service has been engaged in some form of “processing”. (See ProcessingTime for additional details) | |
| FaxOutProcessingTime | |
| Lifetime (seconds) counter, that the FaxOut service has been engaged in some form of “processing”. (See ProcessingTime for additional details) | |
| NetworkFaxInProcessingTime | |
| Lifetime (seconds) counter, that the NetworkFaxIn service has been engaged in some form of “processing”. (See ProcessingTime for additional details) | |
| NetworkFaxOutProcessingTime | |
| Lifetime (seconds) counter, that the NetworkFaxOut service has been engaged in some form of “processing”. (See ProcessingTime for additional details) | |

Proposed PWG Usage Counters

| Element Name | reference |
|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| Description | |
| PrintProcessingTime | |
| | Lifetime (seconds) counter, that the Print service has been engaged in some form of “processing”. (See ProcessingTime for additional details) |
| ScanToStorageProcessingTime | |
| | Lifetime (seconds) counter, that the ScanToStorage service has been engaged in some form of “processing”. (See ProcessingTime for additional details) |
| TransformProcessingTime | |
| | Lifetime (seconds) counter, that the Transform service has been engaged in some form of “processing”. (See ProcessingTime for additional details) |
| CopierTotalTime | |
| | Lifetime (seconds) counter, that the copier service has been “up”. (See TotalTime for additional details) |
| EmailTotalTime | |
| | Lifetime (seconds) counter, that the Email service has been “up”. (See TotalTime for additional details) |
| FaxInTotalTime | |
| | Lifetime (seconds) counter, that the FaxIn service has been “up”. (See TotalTime for additional details) |
| FaxOutTotalTime | |
| | Lifetime (seconds) counter, that the FaxOut service has been “up”. (See TotalTime for additional details) |
| NetworkFaxInTotalTime | |
| | Lifetime (seconds) counter, that the NetworkFaxIn service has been “up”. (See TotalTime for additional details) |
| NetworkFaxOutTotalTime | |
| | Lifetime (seconds) counter, that the NetworkFaxOut service has been “up”. (See TotalTime for additional details) |
| PrintTotalTime | |
| | Lifetime (seconds) counter, that the Print service has been “up”. (See TotalTime for additional details) |
| ScanToStorageTotalTime | |
| | Lifetime (seconds) counter, that the ScanToStorage service has been “up”. (See TotalTime for additional details) |

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| Element Name | reference |
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| Description | |
| TransformTotalTime | |
| | Lifetime (seconds) counter, that the Transform service has been “up”. (See TotalTime for additional details) |